

COMMUNITY REPORTING



The Homeless Liaison Program (HLP) exclusively handles homeless issues and works with the Department of Mental Health. Leave a detailed voicemail with your request and specify if you would like a return call. Patrol during early morning hours.

HLP Team
310-458-8953

County Services
211 & LA-Hop

211 connects you to L.A. County social services. LA-Hop is a service offered by the Los Angeles Homeless Services Authority. A homeless outreach team will be dispatched to the given location by submitting a request via their portal:
www.lahsa.org/portal/apps/la-hop/request

Municipal Code violations, such as: noise ordinances, leaf blowers, construction complaints, abandoned properties that need to be boarded up, etc.
Staff usually work M-F, 8am-5pm.

Code Enforcement
310-458-4984

311

info@santamonica.gov

General complaints that will be redirected to the appropriate city department. These should NOT be emergencies or anything requiring immediate attention.

911 and the non-emergency line both go to SMPD's Communication Center. 911 calls will receive priority, however calls are triaged and will be given priority upon determining the nature of the call. If you are unsure of whether an incident warrants a 911 call, you can always call the non-emergency line. The Non-Emergency line can be used for parking calls as well.

911
VS
Non-Emergency
310-458-8491

Community Affairs
310-458-8474

The Community Affairs Office is comprised of Neighborhood Resource Officers (NRO) and civilian Crime Prevention Coordinators (CPC). This is not a 24-hour operation and should not be used in an emergency. However, someone will return your call or email and assist with your request. If you are unsure of where to call, your NRO or CPC can help guide you to the right place or help resolve long-term livability issues.